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	Annual Cost Factors	
14	FLC Factor The Department directed Verizon MA to use a 65 percent FLC factor.	Please see Part G - factors: ?? Part G-02 — Common OH, Tab 2 ?? Part G-03 — Investment Loadings, MA Investment Loadings, WP_p10 ?? Part G-04 — Marketing Factors, "Embedded" files on Tab 3, developing investments ?? Part G-05 — Network Factors, VZ MA Network Exp Fctrs Compliance June 03.xls ?? Part G-06 — Other Supt Factors, "Embedded" files on Tab 7, developing investments ?? Part G-09 — RTU Factors, workpaper 1 through 3 ?? Part G-10 — FLC Development, superceded by 65% FLC order
26	Retail related expenses: The Department directed Verizon MA to make additional changes, as summarized in Appendix A, to its avoided cost study.	Please see Book 3, Part G-1 – Avoided Cost Studies. Part G-Factor development used percent avoided on D.T.E. Attachment A in the following factor development files: Part G-02 — Common OH Part G-04 — Marketing Factors Part G-05 — Network Factors Part G-06 — Other Supt Factors
	Interoffice facilities ("IOF")	

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30	The Department adopted the tariff language for Part C, Section 1.5.1.A.2 that Verizon MA proposed in its reply comments.	Please see DTE No. 17, Part C, Section 1.5.1.A.2.
	The Department further ordered three more scenarios to be included in Part B, Section 2.1.1.B. These three additional applications are: 5. A Telephone Company tandem switch to which the CLEC brings traffic via its own facilities and a Telephone Company central office switch 6. Telephone Company wire centers 7. Telephone Company switches	Please see DTE No. 17, Part B, Section 2.1.1.B.4 through B.7.
	Non-Recurring costs	NRC adjustments can be found in the tabs identified below in the file labeled "VMA_Whlsl_NRC_Wkpp_Compliance_052903",
36	Labor rates The Department directed Verizon MA to resubmit its NRCM with labor rates trended from 1999 through 2002. Insofar as these labor rates impact other sections of Verizon MA's cost study (e.g., collocation rates), the Department further ordered Verizon MA to make all relevant and appropriate modifications.	Please see "Labor Rates" tab for Labor Rates trended from 1999 through 2002.
	Field Dispatch and Loop Maintenance Costs	

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40	The Department directed Verizon MA to remove CO frame tasks 17 and 18 for all NRCs. The Department further directed Verizon MA to remove from its NRCM all "placeholders."	Please see Field Installation in the "Conn Occ" and "Disc Occ" and "Conn FL Adj" and "Disc FL adj" tabs for CO Frame task #17 and #18 for all UNEs.
43	Fallout The Department directed Verizon MA to modify its NRCM to assume a global fallout rate of two percent.	Please see "Conn Occ "and "Disc Occ" and "Conn FL Adj" and "Disc FL Adj" tabs for all work center where fallout occurs in all UNEs.
49	Service Order Modifications and Date Changes The Department directed Verizon MA to modify its NRCs for Service Order Modification and Service Date Change to reflect the Department's ordered adjustments to the common overhead factor and the task time. The Department further ordered Verizon MA to recalculate the average service charge so that it does not account for these two NRCs.	Please see "Conn Time" and "Disc Time" tabs and "Factors" tab for common overhead factors adjusted as requested. UNE #36 adjust to "0" time so that the average service order charge does not account for it.
52	Exhibit M The Department directed Verizon MA to modify the NRCs for record changes, design changes, and duplicative bills in NRC Exhibit M to account for the adjusted common overhead factor and the change in time from 15 minutes to 7.66 minutes. The Department further directed Verizon MA to modify the common overhead factor for the data entry search NRC charge.	Please see Exhibit M revised to reflect adjusted common overhead, change time to 7.66 minutes and adjusted hourly labor rate to reflect most recent Department findings.

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	The Department further instructed Verizon MA to ensure that the hourly labor rate for all NRC elements contained in Exhibit M reflects the most recent Department findings.	
54	Tariff Language for Optional Field Dispatches The Department directed Verizon MA to revise its tariff language to clearly limit this optional field dispatch charge to only two specific situations, tagging of NIDs and circuit identification at a demarcation point.	Please see DTE No. 17, Part A, Section 3.3.2.A.6.
	Miscellaneous Corrections	
56	Feature Charge The Department directed Verizon MA to clarify in its revised compliance tariff that it intends to apply the feature change charge only for orders to change features for an existing UNE-P customer and not to new UNE-P or UNE-P migration orders.	Please see DTE No. 17, Part B, Section 6.1.6.D
	Depreciation	
59	The Department directed Verizon MA to make the corrections identified in its response to TS-1.	Please see the revised depreciation lives, use the VCOST DTU and the following table/parameters: Table: Asset Life Asset Life Scenario: MACOMP2002 Time Key: 1999; Data Set Time Stamp: 5-30-03 Jurisdiction: Massachusetts